



5 October 2022

Dear Parents/Guardians,

Invitation to Parents Gateway

Parents Gateway (PG) is a mobile app developed by MOE to support parents' involvement in their child/ward's education journey. The app enables you to receive information from the school and MOE and to perform a range of administrative functions such as giving consent for school programmes and activities and declaring travel plans.

Parents Gateway is made available to parents before the start of their child/ward's P1 year. Through the Parents Gateway app, we will share resources on how you can support and prepare your child/ward for this transition, as well as provide you with important administrative instructions and announcements on P1 Orientation. As such, we encourage you to download the Parents Gateway app on your mobile phone (available on iOS and Android platforms only). Upon successful download, the app will guide you through a simple one-time onboarding process. You may also refer to Annex A for the step-by-step guide.

Parents who have successfully onboarded Parents Gateway and are receiving notifications via the app need not undergo the onboarding process or download the app again. Please note that parents (with appropriate custodian rights) will have continued access to the app, as long as your child/ward is studying in an MOE school (P1 – JC2). For parents who are unable to access Parents Gateway, please be assured that we will continue to keep you updated via hardcopy letters or email.

Should you have any questions, please contact Mdm. Norhafizah, ICT Associate at 67632139 norhafizah_pungut@moe.edu.sg. We look forward to partnering you in your child/ward's education journey.

Yours sincerely,

Mr Tan Siew Tiong
Principal

OFFICIAL (CLOSED) / SENSITIVE (NORMAL)